



## **Plassey Campus Centre Quality Policy**

The role of Plassey Campus Centre is to develop and manage residential, conference and recreational services on a self-funding basis for the University of Limerick. We are committed to provide our customers with excellent residential facilities and services in a well maintained safe environment in line with our Strategic Plan, international best practice and supporting the University's Strategic Plan. We aim to deliver a consistently high quality service to all our customers and we strive to ensure our customers have a memorable experience. We are committed to implement our quality assurance objectives and measures. We will achieve this through our dedicated team, gathering regular customer feedback and striving to deliver a world class campus experience. We will assess our effectiveness through regular reviews of our Quality Management System.